

VERIZON LIFELINE SERVICE

(This service is on no way associated with Phillips Lifeline PERS Company)

The Verizon Lifeline telephone service is for eligible low-income customers who need to have affordable telephone service, which is a joint effort between Verizon and the state of Massachusetts.

The process is that the customer calls the main Verizon number (800) 837-4966 to request an application be sent to them. Initially, the phone service will cost \$19.64, but after the application is processed (usually a 1-2 month timeline), the monthly charge will be \$7.35 retroactively. If there is no existing line already, a one-time charge of \$13.50 will be applied, but then credited once the customer is enrolled in the program.